



## Audatex<sup>®</sup> Audit<sup>™</sup>

*With Audatex Compliance Solutions, insurers can customize and create multi-level compliance programs, and maximize claims file accuracy. Audatex Estimate Check<sup>™</sup> and Audatex Estimate Review<sup>™</sup> perform upfront audits, while Audatex Audit and Audatex Reinspection<sup>™</sup> create backend audits.*

### **Powerful Rules-Based Intelligent Estimate Auditing**

Audatex Audit automates the process of identifying and assessing estimates that fail to comply with company guidelines and best practices. Once an appraisal resource writes and uploads an estimate, Audatex Audit compares it against configurable, preset rules based on company guidelines. Accessed through an easy-to-use web interface and integrated with Audatex Estimating<sup>™</sup>, Audatex Audit provides detailed information on rule violations—within minutes.

### **Streamline the Auditing Process and Improve Claims Accuracy**

Audatex Audit automates the estimate audit process and allows desk reviewers to quickly focus on critical estimates showing the largest variations from established rules. It greatly reduces the time needed to review estimates for noncompliance and inaccuracies. Through a sophisticated intelligent rules engine, Audatex Audit captures business rules that comply with company best practices and then compares estimates against those rules, improving claims accuracy. Plus, Audatex Audit helps monitor insurance partner compliance by capturing estimating performance over time.

# Audatex Audit

## Features and Benefits

### Advanced, flexible rules engine

- Customize rules for the entire office, individual staff or repair program partners
- Develop rules based on over 300 field criteria and 15,000 parts descriptors
- Create multiple rule groups with different thresholds, such as drivable vehicles vs. non-drivable vehicles, 1<sup>st</sup> party vs. liability claims
- Apply rules with multiple dependencies for maximum accuracy, such as aftermarket parts search for vehicles older than 2006 or with mileage over 20,000

### Enhanced reporting

- Use the easy-to-read Estimate Compliance Report for specific recommendations on fixing failures
- Customize the results interface with multiple filters and sort criteria
- View reports aggregated at various organization levels and customizable workgroups
- Access performance reports on appraisers and top 5 failed rules
- Review monetary impact of guideline deviations

### Full integration with other Audatex applications

- Streamline the claims process through integration with the Audatex Estimating and Audatex Workflow Management applications
- Easily assign estimates and claims for reinspection

Estimate Compliance Report					
Result: Failed		Claim #: AD57788	Processed Date: 5/22/08 3:18:51 PM		
Click this link if the report does not appear: <a href="#">Show Report</a>					
Claim Information					
Claim #: AD57788	Policy #: PL18348	Owner: Burns Robert	Date of Loss: 5/21/2008		
Vehicle: 2003 Pontiac Montana	Appraiser ID: EC43M/RJ02551	Appraiser: Chris Smith	Transaction Type: Original Estimate		
Vehicle Condition: Good	Repair Facility:		Drivable: Y		
Threshold Information					
	Total	Threshold			
Gross Estimate Amount:	2,882.23				
Estimate Level % Variance:	45.60	200.00			
Weighted Value of Exceptions:	100	49			
% Variance % of Estimate Amount:	1.23	10.00			
Rules Summary					
Name	Type	Description	Weight	Recommended Action	Condition Syntax
Alternative Part Ratio	Rule	Alternative Parts Usage	10	Please consider using more non-OEM parts in this estimate.	(Total Other Parts/(Total Parts and Material Amt-Total Part Material)) < .35
Non-OEM for radiator	Rule	Non-OEM for radiator	15	Please consider replacing radiator with non-oem part	Like/Part Description=radiator/Year AND Operation=Replace OEM
Number of photos attached	Rule	Number of photos attached	25	Please attach the required number of photos to the estimate	Between/Image Count,1,7
Sheetmetal labor rate	Rule	Sheetmetal labor rate	50	The rate entered is above market rate. Please enter appropriate	Sheet/Metal Labor Rate>45

ESTIMATE COMPLIANCE REPORT PROVIDES DETAILED INFORMATION ON ESTIMATE FAILURE.

## World-Class Training and Technical Support

### Training

Audatex offers instructor-led, computer-based and virtual training courses. As a Solera company, Audatex is the industry's first claims solutions provider approved as a member of the I-CAR® Industry Training Alliance<sup>SM</sup> program—enabling students to earn points valid towards I-CAR Gold Class Professionals® and Platinum Individual™ requirements. In addition, as an IACET Authorized Provider, Audatex can offer Continuing Education Units (CEUs) for its programs that qualify under IACET guidelines.

Visit the Audatex Online Training Center, [www.training.audatex.us](http://www.training.audatex.us), for more information and a list of upcoming classes.

### Technical Support

Audatex technical support includes access to more than 100 highly trained representatives, available at 800-546-5237, from 8 a.m. to 8 p.m. Eastern, Monday through Friday. It also includes unlimited access to an online support website, [www.support.audatex.us](http://www.support.audatex.us), that offers 24/7 e-based support, web chat, knowledge-base software and answers to your frequently asked questions.

## Contact a Sales Rep Today

For more information:  
Call: 1-800-237-4968 or  
Email: [sales@audatex.com](mailto:sales@audatex.com)



Local focus. Global knowledge.

15030 Avenue of Science, Suite 100, San Diego, CA 92128

Tel: (800) 237-4968 Fax: (858) 946-1073

[www.audatex.com](http://www.audatex.com) [www.solerainc.com](http://www.solerainc.com)